Program Title: Ballot Curing
Start/Launch Date of the Program: June 2022
Department: Information Technology Department and Registrar of Voters

Abstract of the Program

Voters who cast their ballots by mail have increased tremendously in recent years. They are required to provide their signature on the ballot envelopes to confirm their identity. These signatures are validated through an automated signature verification process. Sometimes mistakes happen as the voter might either forget to sign or sign with a different signature. Ballots with valid signatures are counted while those with missing signatures or discrepancies are rejected.

In California, the rejected ballots are processed according to the Election Code Section 3019. This requires election officials to provide notices to the voters and give them the opportunity to submit their corrections by 5PM two days prior to the certification of the election. This important and essential process of notification and correction is referred to as 'Ballot Curing'.

Alameda County Registrar of Voters (ROV) partnered with Information Technology Department to develop a scalable, innovative, secure, and robust Ballot Curing system to improve their process. The new system was successfully implemented in two major elections in 2022. This provided a platform that is user-friendly, accurate, efficient which reduced staff by 70 %, and time spent by 50%. This provided timely and better management of notifications.

The Problem or Need Addressed by the Program

Some vote-by-mail ballots are rejected due to errors such as missing signatures on the ballot envelope or signatures not matching the voter's record in the Voter Registration system. ROV needs to notify the voters through mail, email, or phone call and the notification needs to be available in multiple languages (Section-203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10503)). ROV receives the Signature Verification Statement or Unsigned Identification envelope statement from the voters by 5 PM 2 days prior to the certification of election to ensure their vote by mail ballots will be counted. The process of sending 'cure' notices to voters was a manual process. It was evident that the old process was tedious, prone to errors, and not efficient.

Description of the Program

When vote-by-mail ballots are returned to the ROV office through different means-- in person, USPS, official ballot drop boxes, vote centers, and ballot drop stops, they go through an automated signature verification process where it rejects ballots. Ballots are rejected when missing signatures on the ballot envelope or signatures do not match the voter's record.

The process of sending 'cure' notices to voters was a manual process and encountered the following issues:

a) Data Entry – Staff is using a spreadsheet to track the rejected ballots. Voter information is looked up against the election management system. Information such as voter ID, name, address, email, phone number, and reasons are entered on the spreadsheet.
b) Printing Labels and Letters - Labels are created manually and had to assign multiple staff to make labels, verify addresses, and place labels on the envelope. Different letters are printed depending on the rejected reason and language.

c) Status of voters is updated on the spreadsheet one record at a time - when the first notice has been sent to the voter when the email was sent when the final notice was sent, and when the voter responded with the required

d) Lacks audit logs.

e) Stats had to be generated manually from the spreadsheet.

It was evident that the old process was tedious, prone to errors and not efficient. Registrar of Voters had requested Information Technology Department to develop a system that will help them track, print or email notices by bulk in multiple languages depending on the voter's language preference, update statuses by batch and generate reports and dashboards.

The main objective of the Ballot Curing System is to develop a system that will help ROV staff send 'cure' notices to voters in a timely manner through the mail, email, or phone call.

a) Capture voter information, reason, and status

b) Print different letters by batch depending on the reason. Reasons could be: Missing Signature, Mismatch Signature, and Signed by Wrong Person.

c) Use of windowed envelopes

d) Notify voters to send back the corrections by 5 PM 2 days before certification of the election.

e) Send email notifications to voters with email addresses.

f) Letters and emails should be in different languages required in the county as per Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10503)) such as English, Chinese, Spanish, Tagalog, and Vietnamese

g) Manage the different statuses to send follow-up emails, letters, or phone calls

h) Provide reports and a dashboard.

The Ballot Curing system has been added to an existing web application named Election Utilities which consists of different modules that support the election. The web application is written in JAVA/ SQL Server and secured by Active Directory. The development time was reduced by utilizing the current database and framework for security, sending bulk emails, and generating PDFS.

The features of the new system include:

1. The voter information of the rejected ballots is entered into the system by simply entering the voter ID that was on the envelope. The system interfaces with data from DIMS (the county's election management system) to prefill the voter information. This eliminates the need to type all the voter information which is prone to error. Other information such as the reason and comments is entered into the system.

2. The system is pre-configured with PDF templates and email bodies in different languages required in the county (English, Chinese, Spanish, Tagalog, and Vietnamese). The PDFs are prefilled with the voter's information from the database.

3. After entering the voters into the system, letters can be printed by bulk/batch. The system generates a PDF with different letters depending on the reason – a Signature Verification Statement for a mismatched signature Signed by the wrong person and an Unsigned Identification Envelope Statement for a missing signature. The letter is also translated depending on the voter's language. The name and address are printed on the letter and inserted into a windowed envelope to minimize the trouble of having to print the label twice.

4. For those voters with email addresses, staff can send the email by bulk/batch. Each email contains an attachment of either the Signature Verification Statement or an Unsigned Identification Envelope Statement depending on the rejection reason. The body and letter attachments of the email are also translated depending on the voter's language. The system allows users to preview the emails before sending the emails.

5. The system allows the staff to update the status of a single voter or multiple voters. The different statuses when sending the notification include: First Letter, Sent Reminder, and Sent Final Notice. Tracking the different statuses helps the staff determine if they need to send follow-up notices to voters. Upon receipt of the response from the voter, the status is updated to Responded.

6. All activities are captured in an audit log which provides tracking of the date time, comments, and the responsible person.
7. The system was later enhanced for November 2022 election to retrieve the phone number from DIMS and allow staff to log their phone calls.
8. The dashboard gives provides ROV management with real-time analytics by-election, reason, and status.

The Cost of the Program

The new system was completed using existing ROV budgets and ITD staff. The total time for development and testing was three months. The one-time cost of the program was $45,600 and the maintenance cost is $4,500 annually. As The development team utilized the current database and framework for security, sending bulk emails, and generating PDFs the development time was reduced and provided cost savings. The team followed the Project Life Cycle and used an Agile Methodology to complete the development.

The Results/Success of the Program

The Ballot Curing system was implemented in May 2022. It was used for the June 2022 Direct Primary Election and November 2022 General Election.

The Registrar of Voters was very pleased with the new system. It addressed the issues with data entry, manual printing of letters and labels, and managing notifications. There was no longer a need to print labels and letters one by one instead letters were printed in batches. Windowed envelopes are used to eliminate printing labels and match the labels with the letters.

In the past, ROV had assigned eight staff members to do data entry, print labels, place labels on envelopes, and fold the letters which took them more than four hours to get the work done every day. With the new system, only three staff members are assigned to do data entry and folding/stuffing letters and took them two hours to complete the tasks. The savings in manpower and time allowed them to allocate the extra resources to other election activities.

The new system brings efficiency, productivity, accuracy, and timeliness to the ballot curing process.

Worthiness of Award

Ballot curing is an essential and important aspect of vote-by-mail processing. The new system has vastly improved productivity, timeliness, and accountability minimized data errors, and ensured that voters will have the opportunity to provide the missing or corrected signature so their ballots can be counted.
The benefits of the ballot curing system include and are not limited to 1) Ensuring the accuracy of the vote by allowing election officials to correct errors made by voters, such as missing signatures. 2) Increasing voter participation by ensuring that more ballots are counted. 3) Maintaining the integrity of the election by allowing voters to cure their ballots and ensuring that all eligible votes are counted which helps prevent fraud and ensures that the election results are accurate. 4) Avoiding unnecessary legal challenges as more ballots are counted and the margin of victory became larger.

Overall, ballot curing improved important processes that helped the county to ensure the accuracy, integrity, and fairness of the election process. It was a cost-effective solution that utilizes the framework of existing systems.

Supplemental Materials

Supplemental

Program Title: Ballot Curing
Start/Launch Date of the Program: June 2022
Category: Information Technology
Department: Information Technology Department and Registrar of Voters

Ballot Curing List

Add a Rejected Ballot

Add a Rejected Ballot ✕

Voter ID

First Name | Last Name | Suffix

Street Address

City | State | Zip | Country

Email Address | Language

Phone Number 1 | Phone Number 2

Reason

Comments

Cancel | Add

Update a Rejected Ballot

Update Rejected Ballot ✕

Voter ID

10002

First Name

LEAH

Last Name

LACUATA

Suffix

Street Address

1221 Oak St.

City

Oakland

State

California

Zip

94612

Country

Email Address

leah.lacuata@acgov.org

Language

CHINESE

Phone Number 1

(123) 456-7890

Phone Number 2

Reason

Mismatched Signature

Status

Sent 1st Letter

Comments

Delete   Cancel   Save

Add a Phone Call Log

Call Log ✕

Voter ID   182935

Name   ANA GONZALES

Address   100 C ST. BERKELEY CA 94707

Email Address   leah.lacuata@gmail.com

Language   VTN

Reason   Signed By Wrong Person

Phone Number(s) (510) 483-3473

Last Phone Call   /

Call Log:

Cancel   Submit

Audit Log

Audit Log   ✕

Voter: 10002 - LEAH LACUATA
Reason: Mismatched Signature
Status: Sent 1st Letter

Date	Updated By	Action	Activity
2023-01-27 10:35:39.767	llacuata	Sent Email	Sent Email
2023-01-27 10:21:18.370	llacuata	Printed	Printed
2023-01-27 10:19:57.113	llacuata	Status Change	Status changed from New to Mailed
2023-01-27 10:19:40.530	llacuata	Sent Email	Sent Email
2023-01-27 09:52:19.110	llacuata	Printed	Printed
2023-01-27 08:53:40.850	llacuata	Printed	Printed
2022-11-10 09:53:57.000	llacuata	Printed	Printed
2022-11-10 09:53:48.093	llacuata	Address Change	Address changed from 1221 Oak St. Oakland California 94612 United States to 1221 Oak St. Oakland California 94612
2022-11-10 09:53:48.093	llacuata	Language Change	Language changed from ENG to CHN
2022-10-18 19:33:19.137	llacuata	Sent Email	Sent Email
2022-10-18 19:30:59.423	llacuata	Sent Email	Sent Email
2022-10-18 16:02:54.517	llacuata	Printed	Printed
2022-10-18 16:00:04.640	llacuata	Sent Email	Sent Email
2022-10-18 15:59:47.170	llacuata	New Record	

Pre-filled Letters in Different Languages

Left Form

SIGNATURE VERIFICATION STATEMENT & INSTRUCTIONS

ANA GONZALES
100 C ST.
BERKELEY CA 94707

Signature Verification Statement return deadline:
5 p.m 2 days prior to certification of the election

READ THESE INSTRUCTIONS CAREFULLY
FAILURE TO FOLLOW THESE INSTRUCTIONS MAY CAUSE YOUR BALLOT NOT TO COUNT

1. We have determined that the signature you provided on your Vote by Mail or Conditional/Provisional Ballot Identification Envelope does not compare with the signature(s) on file in your voter record. In order to ensure that your Vote by Mail Ballot or Conditional/Provisional Ballot will be counted, this Signature Verification Statement must be completed and returned as soon as possible, but no later than 5 p.m. two days prior to certification of the election.
2. Your completed Statement must be received by the elections official of the county where you are registered to vote, on the deadline stated above.
3. You must sign your name below where specified on the Statement (Voter's Signature) and include your address.
4. Place your completed Statement into the postage-paid return envelope (if it is included with these instructions) and address it to:
   Alameda County Registrar of Voters
   1225 Fallon St., Room G-1
   Oakland CA 94612
5. Be sure there is sufficient postage if mailed (if mailed in an envelope other than the postage paid envelope provided with this letter) and that the address of the elections official is correct.
6. If you do not wish to send your completed Statement by mail or have it delivered, you may submit your completed Statement by email at vbm.signature@acgov.org or by facsimile transmission at (510) 272-6982, or submit your completed Statement at any Vote Center(s) within Alameda County or at a 24-hour Ballot Drop Box before the close of the polls on Election Day.
7. Please note that the signature provided on the completed Statement may be added to your registration record to be used for signature comparison purposes in future elections.

SIGNATURE VERIFICATION STATEMENT

I, _____ am a registered voter of Alameda County, State of California.
  (Please Print)

I declare under penalty of perjury that I requested (or I received) and returned a Vote by Mail or Conditional/Provisional Ballot and that I have not and will not vote more than one ballot in this election. I am a resident of the precinct in which I have voted, and I am the person whose name appears on the Vote by Mail Ballot or Conditional/Provisional Ballot Envelope.

I understand that if I commit or attempt any fraud in connection with voting, or if I aid or abet fraud or attempt to aid or abet fraud in connection with voting, I may be convicted of a felony punishable by imprisonment for 16 months or two or three years.

I understand that my failure to sign this statement means that my Vote by Mail or Conditional/Provisional Ballot will be invalidated.

_____   _____
Print Full Name   Voter's Signature

_____
Registered Address

182935

Right Form

UNSIGNED BALLOT ENVELOPE STATEMENT & INSTRUCTIONS

MARLIN BLUE
4389 UNIVERSITY AVE.
BERKELEY CA 94703

Unsigned Ballot Envelope Statement return deadline:
5 p.m 2 days prior to certification of the election

READ THESE INSTRUCTIONS CAREFULLY
FAILURE TO FOLLOW THESE INSTRUCTIONS MAY CAUSE YOUR BALLOT NOT TO COUNT

1. You did not sign your Vote by Mail or Conditional/Provisional Ballot Identification Envelope. In order to ensure that your Vote by Mail Ballot or Conditional/Provisional Ballot will be counted, an Unsigned Ballot Envelope Statement must be completed and returned as soon as possible, but no later than 5 p.m. two days prior to certification of the election.
2. Your completed Statement must be received by the elections official of the county where you are registered to vote, on the deadline stated above.
3. You must sign your name below where specified on the Statement (Voter's Signature) and include your address.
4. Place your completed Statement into the postage-paid return envelope (if it is included with these instructions) and address it to:
   Alameda County Registrar of Voters
   1225 Fallon St., Room G-1
   Oakland CA 94612
5. Be sure there is sufficient postage if mailed (if mailed in an envelope other than the postage paid envelope provided with this letter) and that the address of the elections official is correct.
6. If you do not wish to send your completed Statement by mail or have it delivered, you may submit your completed Statement by email at vbm.signature@acgov.org or by facsimile transmission at (510) 272-6982, or submit your completed Statement at any Vote Center(s) within Alameda County or at a 24-hour Ballot Drop Box before the close of the polls on Election Day.
7. Please note that the signature provided on the completed Statement may be added to your registration record to be used for signature comparison purposes in future elections.

UNSIGNED BALLOT ENVELOPE STATEMENT

I, _____ am a registered voter of Alameda County, State of California.
  (Please Print)

I declare under penalty of perjury that I requested (or I received) and returned a Vote by Mail or Conditional/Provisional Ballot and that I have not and will not vote more than one ballot in this election. I am a resident of the precinct in which I have voted, and I am the person whose name appears on the Vote by Mail Ballot or Conditional/Provisional Ballot Envelope.

I understand that if I commit or attempt any fraud in connection with voting, or if I aid or abet fraud or attempt to aid or abet fraud in connection with voting, I may be convicted of a felony punishable by imprisonment for 16 months or two or three years.

I understand that my failure to sign this statement means that my Vote by Mail or Conditional/Provisional Ballot will be invalidated.

_____   _____
Print Full Name   Voter's Signature

_____
Registered Address

403471

簽名驗證聲明和說明

LEAH LACUATA
1221 Oak St.
Oakland California 94612

提交簽名驗證聲明的截止日期是：
選舉結果認證的兩天前的下午5時

請仔細閱讀以下說明
如未能遵循以下說明，你的選票可能不會被點算

1. 本處已確認你在郵寄投票選票或有條件／臨時選票身份識別信封上的簽名，與你選民記錄檔案中的簽名不符。為確保你的郵寄投票選票或有條件／臨時選票得以被點算，你必須盡快填妥及交回此簽名驗證聲明，並在選舉結果認證的兩天前的下午5時之前交回。
2. 填妥的聲明必須提交予你登記投票所在縣的選舉部門，並須在上述截止日期前寄抵。
3. 你必須在聲明中的下列指定位置（選民簽名）簽名，並填寫你的地址。
4. 將填妥的聲明放入隨函附上的已付郵資回郵信封（如有），並寄到：
   Alameda County Registrar of Voters
   1225 Fallon St., Room G-1
   Oakland CA 94612
5. 如果你選擇郵寄（並且使用隨函附上的已付郵資回郵信封以外的信封的話），請確保支付足夠郵資，以及填寫正確的選舉部門地址。
6. 如果你不想透過郵寄或委託他人代交填妥的聲明，你可以將填妥的聲明電郵至vbm.signature@acgov.org或傳真至(510) 272-6982，或在選舉日當天投票站關閉前，把填妥的聲明投遞至阿拉米達縣內任何一個投票中心或 24 小時選票投遞箱。
7. 請注意，在此聲明上提供的簽名將會被添加到你的登記紀錄中，在將來的選舉中用作簽名比對。

簽名驗證聲明

本人，_____ 是加州阿拉米達縣的登記選民。
（請用正楷填寫）

本人根據偽證罪罰則聲明，我曾申請（或收到）並已交回一份郵寄投票選票或有條件／臨時選票，本人沒有且不會在本次選舉中投遞多於一份選票。本人是我投票選區的居民，也是郵寄投票選票或有條件／臨時選票身份識別信封上的姓名所指之人。

本人了解，如果我干犯或企圖進行任何與選舉有關的欺詐行為，或如果我協助或教唆，或企圖協助或教唆與選舉有關的欺詐行為，我可能被判以重票及監禁16個月或兩年或三年。

本人了解，如果我未能在此聲明上簽名，我的郵寄投票選票或有條件／臨時選票則將作廢。

_____
正楷填寫全名

_____
選民簽名

登記地址

10002

BẢN TƯỜNG TRÌNH XÁC MINH CHỮ KÝ & CÁC HƯỚNG DẪN

BRIDGETTE JONES
100 UNION SQ.
UNION CITY CA 94587

Thời hạn cuối cùng để gửi trả lại Bản Tường
Trình Xác Minh Chữ Ký:
5 giờ chiều 2 ngày trước khi chứng nhận cuộc bầu cử

HÃY ĐỌC NHỮNG HƯỚNG DẪN NÀY CẨN THẬN
KHÔNG TUÂN THỦ NHỮNG HƯỚNG DẪN NÀY CÓ THỂ LÀM CHO LÁ PHIẾU CỦA QUÝ VỊ KHÔNG ĐƯỢC TÍNH

1. Chúng tôi xác định rằng chữ ký mà quý vị đã cung cấp trên Phong Bì Nhận Dạng đựng Lá Phiếu Bầu bằng Thư hoặc Lá Phiếu Có Điều Kiện/Lá Phiếu Tạm Thời của quý vị không trùng khớp với (những) chữ ký được lưu trong hồ sơ cử tri của quý vị. Nhằm đảm bảo rằng Lá Phiếu Bầu bằng Thư hoặc Lá Phiếu Có Điều Kiện/Lá Phiếu Tạm Thời của quý vị sẽ được tính, Bản Tường Trình Xác Minh Chữ Ký này phải được hoàn thành và được gửi trả lại trong thời gian sớm nhất có thể, nhưng không trễ hơn 5 giờ chiều hai ngày trước khi chứng nhận cuộc bầu cử.
2. Bản Tường Trình đã hoàn thành của quý vị phải được nhận bởi viên chức bầu cử của quận nơi mà quý vị đã ghi danh bỏ phiếu, vào thời hạn cuối cùng được nêu ở trên.
3. Quý vị phải ký tên của quý vị bên dưới nơi được chỉ định trên Bản Tường Trình (Chữ Ký của Cử Tri) và bao gồm địa chỉ của quý vị.
4. Đặt Bản Tường Trình đã hoàn thành của quý vị vào phong bì gửi lại đã trả trước bưu phí (nếu phong bì được gửi kèm theo các hướng dẫn này) và gửi nó đến:
   Alameda County Registrar of Voters
   1225 Fallon St., Room G-1
   Oakland CA 94612
5. Hãy chắc chắn trả đủ bưu phí nếu như Bản Tường Trình được gửi qua đường bưu điện (nếu được gửi qua đường bưu điện trong một phong bì khác mà không phải là phong bì đã được trả trước bưu phí được kèm theo với lá thư này) và địa chỉ của viên chức bầu cử là chính xác.
6. Nếu quý vị không muốn gửi Bản Tường Trình đã hoàn thành của quý vị qua đường bưu điện hoặc giao gửi nó, quý vị có thể nộp Bản Tường Trình đã hoàn thành của quý vị qua email tại vbm.signature@acgov.org hoặc bằng cách truyền chuyển bằng máy fax tại (510) 272-6982, hoặc nộp Bản Tường Trình đã hoàn thành của quý vị tại bất cứ (Những) Trung Tâm Bỏ Phiếu nào trong Quận Alameda hoặc tại một Thùng Đựng Lá Phiếu 24-giờ trước khi đóng cửa các phòng phiếu vào Ngày Bầu Cử.
7. Vui lòng lưu ý rằng chữ ký được cung cấp trong Bản Tường Trình đã hoàn thành có thể được bổ sung vào hồ sơ ghi danh của quý vị để được sử dụng cho các mục đích so sánh chữ ký cho các cuộc bầu cử trong tương lai.

BẢN TƯỜNG TRÌNH XÁC MINH CHỮ KÝ

Tôi, _____ là một cử tri đã ghi danh của Quận Alameda, Tiểu Bang California.
(Viết họ tên bằng chữ in)

Tôi tuyên bố theo hình phạt về tội khai man rằng tôi đã yêu cầu (hoặc tôi đã nhận được) và đã gửi trả lại một Lá Phiếu Bầu bằng Thư hoặc Lá Phiếu Có Điều Kiện/Lá Phiếu Tạm Thời và tôi đã không hoặc sẽ không bỏ hơn một lá phiếu trong cuộc bầu cử này. Tôi là một cư dân của khu vực bầu cử nơi mà tôi đã bỏ phiếu, và tôi là người mà có tên trên Phong Bì đựng Lá Phiếu Bầu bằng Thư hoặc Lá Phiếu Có Điều Kiện/Lá Phiếu Tạm Thời.

Tôi hiểu rằng nếu tôi cố tình hành động có ý định gian lận trong việc bỏ phiếu, hoặc nếu tôi tiếp tay hay xúi giục gian lận hoặc có ý định tiếp tay hay xúi giục gian lận trong việc bỏ phiếu, tôi có thể bị kết án một trọng tội bằng hình phạt tù 16 tháng hoặc hai hay ba năm.

Tôi hiểu rằng nếu tôi không ký tên vào bản tường trình này có nghĩa là Lá Phiếu Bầu bằng Thư hoặc Lá Phiếu Có Điều Kiện/Lá Phiếu Tạm Thời của tôi sẽ không có hiệu lực.

_____
Viết Họ Tên Bằng Chữ In

_____
Chữ Ký của Cử Tri

Địa Chỉ Đã Ghi Danh

225635

Preview Email Body and Attachment Before Sending

Rejected Ballots - 01-27-2023 10:35:39 AM - llacuata ▾

Refresh interval: Every 5 seconds ▾ | Manual Refresh |

Show tasks from: Today Last 7 days Last 30 days All Time

| Start | Stop |

100%

Task:	Rejected Ballots		Running:	0
Created By:	llacuata		Failed:	0
Batch Size:	100		Completed:	4
Created:	01-27-2023 10:35:39 AM		Total:	4
Status:	completed			

| Delete Task |

Showing 1 to 4 of 4 entries

| Previous | 1 | Next |

	Description	Time Created	Time Started	Time Completed	Status
⊖	itd_rov_support@acgov.org	01-27-2023 10:35:40 AM	01-27-2023 10:39:35 AM	01-27-2023 10:39:36 AM	completed

From:	VBM.Signature@acgov.org
To:	itd_rov_support@acgov.org
Subject:	阿拉米達縣選民登記處 - 關於您大選中的郵寄投票選票
Attachments:	ROVSIG_1674844539603.pdf

致 LEAH LACUATA,

本處已確認你在郵寄投票選票的身份識別信封上的簽名與記錄不符。

為確保你的郵寄投票選票得以被點算，你必須填妥隨附的簽名驗證聲明。

你必須在選舉結果認證兩天前的下午5時前，填妥及交回此簽名驗證聲明。

你可以把填妥的簽名驗證聲明電郵至 VBM.Signature@acgov.org 或傳真至510-272-6982。

如有查詢，請即與本處聯絡。

特致此函。
Vote By Mail Services
Alameda County Registrar of Voters | 1225 Fallon Street, Room G-1 | Oakland, CA 94612
Email vbm.signature@acgov.org | Phone (510) 272-6973 | Fax (510) 470-7995

	Description	Time Created	Time Started	Time Completed	Status
⊕	itd_rov_support@acgov.org	01-27-2023 10:35:40 AM	01-27-2023 10:39:36 AM	01-27-2023 10:39:36 AM	completed
⊖	itd_rov_support@acgov.org	01-27-2023 10:35:40 AM	01-27-2023 10:39:36 AM	01-27-2023 10:39:36 AM	completed

From:	VBM.Signature@acgov.org
To:	itd_rov_support@acgov.org
Subject:	Alameda County Registrar of Voters – Regarding your Vote by Mail Ballot for General Election
Attachments:	ROVSIG_1674844539603.pdf

Dear ANA GONZALES,

Our office has determined the Vote by Mail identification envelope you returned to our office was Signed by Wrong Person.

To ensure that your Vote by Mail ballot is counted, please complete the attached Signature Verification Statement.

The Signature Verification Statement must be completed and returned on or before 5 p.m 2 days prior to certification of the election.

You may submit your completed Signature Verification Statement by email at VBM.Signature@acgov.org or by facsimile transmission at 510-272-6982.

If you have any further questions, please don't hesitate to contact our office.

Thank you,
Vote By Mail Services
Alameda County Registrar of Voters | 1225 Fallon Street, Room G-1 | Oakland, CA 94612
Email vbm.signature@acgov.org | Phone (510) 272-6973 | Fax (510) 470-7995

	Description	Time Created	Time Started	Time Completed	Status
⊕	itd_rov_support@acgov.org	01-27-2023 10:35:40 AM	01-27-2023 10:39:36 AM	01-27-2023 10:39:36 AM	completed

Show 25 ▾ entries

Emails in Multiple Languages

Alameda County Registrar of Voters – Regarding your Vote by Mail Ballot for General Elect...

VBM.Signature
To ITD_ROV_Support

← Reply   ← Reply All   → Forward

Fri 1/27/2023 10:40 AM

📄 ROVSIG_1674844539603.pdf
166 KB

NOTE: THIS EMAIL IS FOR TESTING PURPOSES ONLY AND DOES NOT CONTAIN ANY VALID INFORMATION.

Dear ANA GONZALES,

Our office has determined the Vote by Mail identification envelope you returned to our office was Signed by Wrong Person.

To ensure that your Vote by Mail ballot is counted, please complete the attached Signature Verification Statement.

The Signature Verification Statement must be completed and returned on or before 5 p.m 2 days prior to certification of the election.

You may submit your completed Signature Verification Statement by email at VBM.Signature@acgov.org or by facsimile transmission at 510-272-6982.

If you have any further questions, please don't hesitate to contact our office.

Thank you,
Vote By Mail Services
Alameda County Registrar of Voters | 1225 Fallon Street, Room G-1 | Oakland, CA 94612
Email vbm.signature@acgov.org | Phone (510) 272-6973 | Fax (510) 470-7995

Sent By: llacuata

阿拉米達縣選民登記處 - 關於您大選中的郵寄投票選票

VBM.Signature
To ITD_ROV_Support

← Reply   ← Reply All   → Forward

Fri 1/27/2023 10:40 AM

📄 ROVSIG_1674844539603.pdf
1 MB

NOTE: THIS EMAIL IS FOR TESTING PURPOSES ONLY AND DOES NOT CONTAIN ANY VALID INFORMATION.

致 LEAH LACUATA,

本處已確認你在郵寄投票選票的身份識別信封上的簽名與記錄不符。

為確保你的郵寄投票選票得以被點算，你必須填妥隨附的簽名驗證聲明。

你必須在選舉結果認證兩天前的下午5時前，填妥及交回此簽名驗證聲明。

你可以把填妥的簽名驗證聲明電郵至 VBM.Signature@acgov.org 或傳真至510-272-6982。

如有查詢，請即與本處聯絡。

特致此函。
Vote By Mail Services
Alameda County Registrar of Voters | 1225 Fallon Street, Room G-1 | Oakland, CA 94612
Email vbm.signature@acgov.org | Phone (510) 272-6973 | Fax (510) 470-7995

Sent By: llacuata

Registro de Votantes del Condado de Alameda – En relación a su Boleta de Voto por Corre...

VBM.Signature
To ○ ITD_ROV_Support

↩ Reply   ↩ Reply All   → Forward   ▦   ⋯

Fri 1/27/2023 10:40 AM

📄 ROVSIG_1674844539603.pdf
166 KB ⌄

NOTE: THIS EMAIL IS FOR TESTING PURPOSES ONLY AND DOES NOT CONTAIN ANY VALID INFORMATION.

Estimado/a JOHNNY NG,

Nuestra oficina ha determinado que el sobre de identificación de Voto por Correo que usted devolvió a nuestra oficina Carece de Firma.

Para asegurar que su boleta de Voto por Correo sea contada, por favor complete la Declaración por Omisión de Firma del Sobre de la Boleta adjunta.

La Declaración por Omisión de Firma en el Sobre de la Boleta debe ser completada y devuelta devuelta antes de las 5 p.m., 2 días antes de la certificación de la elección.

Usted puede enviar su Declaración por Omisión de Firma del Sobre de la Boleta finalizada por correo electrónico a VBM.Signature@acgov.org o por transmisión facsímil al 510-272-6892.

Si usted tiene alguna otra pregunta, por favor no dude en contactar nuestra oficina.

De antemano gracias,
Vote By Mail Services
Alameda County Registrar of Voters | 1225 Fallon Street, Room G-1 | Oakland, CA 94612
Email vbm.signature@acgov.org | Phone (510) 272-6973 | Fax (510) 470-7995

Sent By: llacuata

Test -Văn Phòng Bầu Cử Quận Alameda – Liên quan đế Lá Phiếu Bầu bằng Thư của quý vị ...

VBM.Signature
To ○ ITD_ROV_Support

↩ Reply   ↩ Reply All   → Forward   ▦   ⋯

Fri 1/27/2023 10:44 AM

📄 182935_20230127.pdf
973 KB ⌄

Note: This email is for testing purposes only and does not contain any valid information.

ANA GONZALES Thân mến,

Văn phòng chúng tôi đã xác định phong bì nhận dạng Bầu bằng Thư của quý vị đã trả lại cho văn phòng chúng tôi là do Người Khác Ký.

Để đảm bảo rằng lá phiếu Bầu bằng Thư của quý vị được tính, vui lòng hoàn thành Bản Tường Trình Xác Minh Chữ Ký được đính kèm.

Bản Tường Trình Xác Minh Chữ Ký phải được hoàn thành và gửi trả lại vào hoặc trước 5 giờ chiều 2 ngày trước khi xác nhận cuộc bầu cử.

Quý vị có thể nộp Bản Tường Trình Xác Minh Chữ Ký đã hoàn thành của quý vị qua email tại VBM.Signature@acgov.org hoặc bằng cách truyền chuyển bằng máy fax tại 510-272-6982.

Nếu quý vị có thêm bất kỳ câu hỏi nào, vui lòng liên hệ với văn phòng chúng tôi.

Cảm ơn,
Vote By Mail Services
Alameda County Registrar of Voters | 1225 Fallon Street, Room G-1 | Oakland, CA 94612
Email vbm.signature@acgov.org | Phone (510) 272-6973 | Fax (510) 470-7995

Test -Tagapagrehistro ng mga Botante ng County ng Alameda – Tungkol sa iyong Balota s...
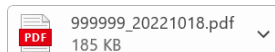
VBM.Signature
To ○ ITD_ROV_Support

↩ Reply   ↩ Reply All   → Forward

Tue 10/18/2022 7:41 PM

📄 999999_20221018.pdf
185 KB

Note: This email is for testing purposes only and does not contain any valid information.

Dear Leah Lacuata,

Natukoy ng aming tanggapan na ang sobre ng pagkakakilanlan ng Pagboto sa Koreo na iyong ibinalik sa aming tanggapan ay hindi katulad ng Lagdang nasa file.

Upang matiyak na ang iyong balota sa Pagboto sa Koreo ay mabilang, mangyaring kumpletuhin ang kalakip na Pahayag sa Pagpapatunay ng Lagda.

Ang Pahayag sa Pagpapatunay ng Lagda ay dapat kumpletuhin at ibalik sa o bago 5 p.m. 2 araw bago ang sertipikasyon ng halalan.

Maaari ninyong isumite ang iyong nakumpletong Pahayag sa Pagpapatunay ng Lagda sa pamamagitan ng email sa VBM.Signature@acgov.org o sa pamamagitan ng paghatid sa facsimile sa 510-272-6982.

Kung mayroon kang anumang karagdagang katanungan, mangyaring huwag mag-atubiling makipag-ugnayan sa aming tanggapan.

Salamat,
Vote By Mail Services
Alameda County Registrar of Voters | 1225 Fallon Street, Room G-1 | Oakland, CA 94612
Email vbm.signature@acgov.org | Phone (510) 272-6973 | Fax (510) 470-7995

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